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Installation Instruction for CMAX-OMF8-43-UWi53

CMAX-OMF8-43-UWi53

Document Number: **M0149AXB**
Document Revision: **01**

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Date: **February 2024**

Andrew Wireless Systems GmbH, 27-February-2024

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1. Installation Procedure

Installation Steps

1) Cut a hole in the ceiling tile with the diameter shown above.

2) Remove the retaining nut from the back of the antenna (labeled Tight Part for Connector in the diagram above).

3) Feed the pigtail of the antenna through the hole in the ceiling tile.

4) Reinstall the retaining nut so that it is snug against the ceiling tile.

Note:
Observe that the cable has a max. bending radius of 40 mm.

2. Contacting CommScope

The following sections tell you how to contact CommScope for additional information or for assistance.

2.1. DAS and Small Cell Technical Support

The following sections tell you how to contact the DAS and Small Cell Technical Support team. Support is available 7 days a week, 24 hours a day.

Telephone Helplines

Use the following Helpline telephone numbers to get live support, 24 hours a day:

24x7   +1 888-297-6433 (Toll free for U.S. and Canada)

EMEA 8:00-17:00 (UTC +1)   + 800 73732837 (Toll free for parts of EMEA and Australia)

+ 49 909969333 (Toll charge incurred)

Calls to an EMEA Helpline outside of the 8:00 to 17:00 time frame will be forwarded to the 24x7 Helpline.

Online Support

To go to the CommScope **Wireless Support Request** web site from which you can initiate a Technical Support ticket, do one of the following:

- Scan the QR Code to the right.
- If viewing this document online as a PDF, click on the following URL link:
- https://wisupport.commscope.com/
- Enter the preceding URL into your web browser, and then press **ENTER** on your keyboard.
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2.2. Waste Electrical and Electronic Equipment Recycling

Country specific information about collection and recycling arrangements per the Waste Electrical and Electronic Equipment (WEEE) Directive and implementing regulations is available on CommScope's website. To access information on the CommScope recycling program, do any of the following:

- Scan the QR Code to the right.
- If viewing this document online as a PDF, click on the following URL link:
- https://www.commscope.com/corporate-responsibility-and-sustainability/environment/weee-customer-recycling/
- Enter the preceding URL into your web browser, and then press **ENTER** on your keyboard.
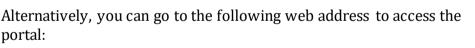
2.3. DAS and Small Cell Technical Training

1. To access training on the online technical training site, please use the following web address or scan the QR code to the right:

   https://commscopeuniversity.com

2. Once you have logged in, you can search for training by typing search words in the **Search** bar or by going to the Catalog page to view the available courses.

3. Instructor-led courses are conducted in North America and Europe. Before choosing a course, please verify the region.

4. For training related questions, please contact us:

   icn_training@commscope.com

2.4. Accessing CommScope User Documentation

1. Access to the Customer Portal requires a user account. If you don't have an account:

   - Visit My CommScope at https://www.mycommscope.com.

   - Click New user registration and follow the prompts.

   - After you've registered in My CommScope, click the Request Additional Access button and select the DAS and Small Cell Customer Portal from the list of applications.

2. Scan the QR Code to the right to go directly to the CommScope DAS and Small Cell Customer Portal, where you can access the DAS and Small Cell user documentation.

   Alternatively, you can go to the following web address to access the portal:

   https://www.commscope.com/membership

3. In Tools and Documentation, search by product, document category, or title.

4. Click on the title of any document to open it.

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