

# Installation Instruction for Omni Mounting Kit / Absorber

(to be used e.g. for CMAX-OMF7-43-UWI53)



## Omni Mounting Kit / Absorber

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Andrew Wireless Systems GmbH, 17-April-2024

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## 1. Purpose and Related Documentation

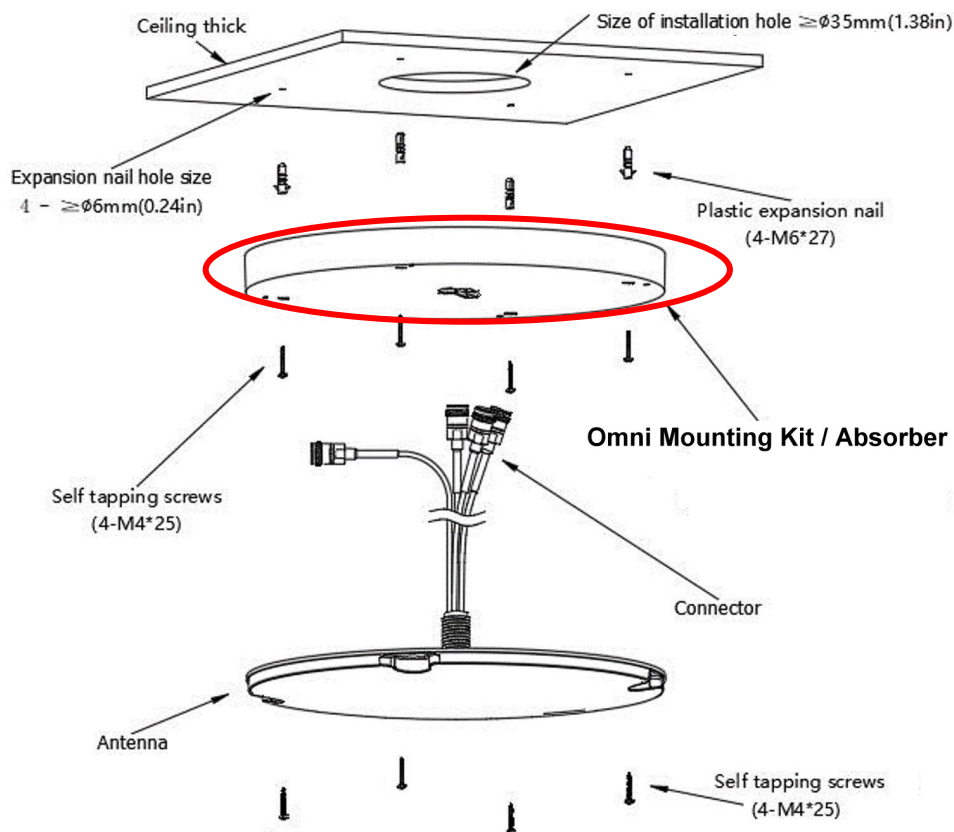
This document serves as additional information on how to install a compatible antenna together with the Omni Mounting Kit / Absorber. This absorber is mandatory if such an antenna is mounted on a metallic ceiling/surface. For details contact Technical Support (see chapter 3.1).

### Notes:

- Observe this leaflet and read the complete installation guide of the corresponding antenna before starting the installation.
- Observe possible specific requirements (e.g. max. bending radius of cables or necessity of sealing against water) in the installation guide of the corresponding antenna.

## 2. Installation Procedure

The figure below shows the Omni Mounting Kit/Absorber being installed together with a CMAX-OMF7-43-UWI53 as an example (the procedure is similar with other antenna types):



### Installation Steps

- 1) Locate and drill the screw holes of the specified size: one cylindrical hole 35 mm (1.38 in), four  $\geq 6$  mm (0.24 in) holes.
- 2) First, insert the plastic expansion pins/nails into the holes.
- 3) Fix the **Omni Mounting Kit / Absorber** to the ceiling with M4\*25 screws.
- 4) Pass the antenna connector through the **Omni Mounting Kit / Absorber** and the 35mm hole in the ceiling.
- 5) According to the corresponding hole position, use M4\*25 self-tapping screws to fix the antenna on the **Omni Mounting Kit / Absorber**.

### 3. Contacting CommScope

The following sections tell you how to contact CommScope for additional information or for assistance.

#### 3.1. DAS and Small Cell Technical Support

The following sections tell you how to contact the DAS and Small Cell Technical Support team. Support is available 7 days a week, 24 hours a day.

##### Telephone Helplines

Use the following Helpline telephone numbers to get live support, 24 hours a day:

<b>24x7</b>	+1 888-297-6433 (Toll free for U.S. and Canada)
<b>EMEA 8:00-17:00 (UTC +1)</b>	+ 800 73732837 (Toll free for parts of EMEA and Australia) + 49 909969333 (Toll charge incurred)

Calls to an EMEA Helpline outside of the 8:00 to 17:00 time frame will be forwarded to the 24x7 Helpline.

##### Online Support

To go to the CommScope **Wireless Support Request** web site from which you can initiate a Technical Support ticket, do one of the following:

- Scan the QR Code to the right.
- If viewing this document online as a PDF, click on the following URL link:
- <https://wisupport.commscope.com/>
- Enter the preceding URL into your web browser, and then press **ENTER** on your keyboard.



#### 3.2. Waste Electrical and Electronic Equipment Recycling

Country specific information about collection and recycling arrangements per the Waste Electrical and Electronic Equipment (WEEE) Directive and implementing regulations is available on CommScope's website. To access information on the CommScope recycling program, do any of the following:

- Scan the QR Code to the right.
- If viewing this document online as a PDF, click on the following URL link:
- <https://www.commscope.com/corporate-responsibility-and-sustainability/environment/weee-customer-recycling/>
- Enter the preceding URL into your web browser, and then press **ENTER** on your keyboard.



### 3.3. DAS and Small Cell Technical Training

1. To access training on the online technical training site, please use the following web address or scan the QR code to the right:  
<https://commscopeuniversity.com>
2. Once you have logged in, you can search for training by typing search words in the **Search** bar or by going to the Catalog page to view the available courses.
3. Instructor-led courses are conducted in North America and Europe. Before choosing a course, please verify the region.
4. For training related questions, please contact us:  
[icn\\_training@commscope.com](mailto:icn_training@commscope.com)



### 3.4. Accessing CommScope User Documentation

1. Access to the Customer Portal requires a user account. If you don't have an account:
  - Visit My CommScope at <https://www.mycommscope.com>.
  - Click New user registration and follow the prompts.
  - After you've registered in My CommScope, click the Request Additional Access button and select the DAS and Small Cell Customer Portal from the list of applications.
2. Scan the QR Code to the right to go directly to the CommScope DAS and Small Cell Customer Portal, where you can access the DAS and Small Cell user documentation.  
  
Alternatively, you can go to the following web address to access the portal:  
<https://www.commscope.com/membership>
3. In Tools and Documentation, search by product, document category, or title.
4. Click on the title of any document to open it.

